



Dawn Kilroy, CIC, CISR, AAI, CRIS Commercial Insurance Account Manager

Dawn Kilroy is a Commercial Insurance Account Manager for Tompkins Insurance, working with our producers and administrative support teams to deliver insurance solutions and services.

Dawn has more than 36 years of experience in the insurance industry. Prior to moving to the upstate NY, she lived and worked in the Boston area. Dawn started her career in 1985 working at Travelers Insurance as a high school job and has since earned her Certified Insurance Counselor (CIC), Certified Insurance Service Representative (CISR), Accredited Adviser in Insurance (AAI) & (CRIS) designations and holds her broker's license in Massachusetts and New York.

While working at Travelers Insurance, Dawn had the opportunity to go to Florida for 2 months to help Hurricane Andrew victims try to rebuild and get back on their feet. She also likes to take time out to do volunteer work as often as possible as well. Dawn earned her associates degree from North Shore Community College in Danvers, Massachusetts.

She has done volunteer work at Foodlink, Ronald McDonald House and also has done benefit walks for breast cancer and the American Heart Association.



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The Tompkins Insurance Difference

We're Local

Our people have roots in the communities we serve, and provide personalized face-to-face service.



Cost-Effective Options

Because we've built strong relationships with more than 75 of the top regional and national insurance companies, we can research and find the combination of price, coverage and service that works for you.



Here for You 24/7

Whenever you need us, our licensed professionals are here. We take care of our customers morning, noon and night.



Always Your Advocate

As an independent agency, we are your advocate. We'll help you manage your risks and control insurance costs. And in the event of a loss, we'll stand beside you, working to ensure you get a prompt and fair payment.



Trusted Advisors

Our agents will help manage risks, control insurance costs, and in the event of a loss, will stand beside our customers, working to ensure they get a prompt and fair payment. As a result, we boast an industry-leading 99% customer claims satisfaction rating year after year.



Community Minded

Everyone at Tompkins Insurance is invested in the communities we serve, logging more than 10,000 volunteer hours and putting hundreds of thousands of dollars back into our communities each year through donations, scholarships and other corporate giving.

